



The Pibor Humanitarian Hub is a crucial facility for delivery of services to people in the Greater Pibor Administrative Area. © IOM 2021



18 trucks allocated for Common Transportation Service (CTS)



4,760 metric tons of humanitarian cargo transported in Q4



67 humanitarian agencies supported by CTS in Q4



1,209 humanitarian staff hosted in 2 IOM managed logistics and humanitarian hubs

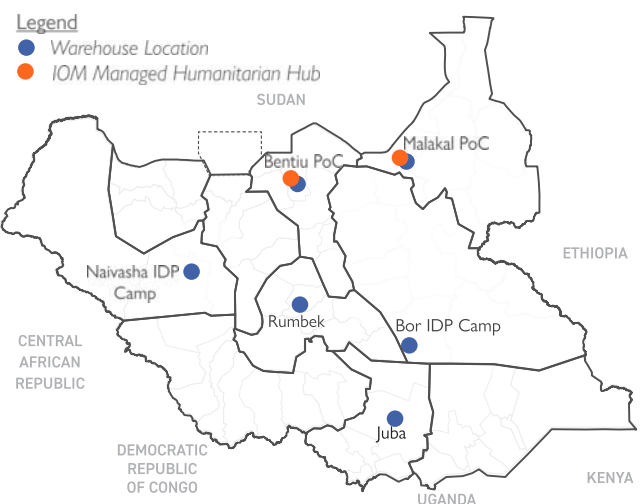
Humanitarian Hubs

During the fourth quarter of 2021, 555 humanitarian staff from almost all the humanitarian organizations operating in the Upper Nile and Unity States were permanently hosted in two large hubs in Bentiu and Malakal. Besides the permanent residents, 654+ visiting humanitarian staff on short term assignments from various humanitarian organizations have also utilized these two hubs during this reporting period.

IOM administrated two humanitarian hubs providing logistics bases, accommodation, and office facilities to UN agencies and NGOs in Bentiu and Malakal. Due to the COVID-19 pandemic, IOM has implemented a number of measures to protect the residents and staff in coordination with hub management committees. These include strict access control, installing additional handwashing stations, limiting facility maintenance from the accommodation area, and establishing self-isolating accommodation blocks for suspected cases.

In late 2019, in partnership with MSB (Swedish Contingencies Agency) and in close coordination with OCHA, ICWG and the NGO Forum, IOM have assessed and planned for the construction of humanitarian hubs in eight new remote areas locations across South Sudan. These hubs will also ensure a conducive and safe environment for aid workers of /NGOs and UN agencies to stay and deliver assistance to vulnerable populations in hard-to-reach locations. New hubs will expand humanitarian access, improve communication with communities and local authorities, expedite rapid needs assessments, and enable tailored responses to the identified needs of affected communities. Each humanitarian hub plans to host and accommodate up to 20 humanitarian workers at a time. Continuous rotation will allow the entire humanitarian community to benefit from establishing such hubs

Location of Warehouse & Humanitarian Hubs



making humanitarian response as local as possible. The first site, located in Kodok (Upper Nile state), funded by FCDO and MSB, was completed and operational from the 15th of September. In contrast, the second new hub in Leer (Unity State) was operational from the 1st of October. The fourth humanitarian hub in Raja (WBG state), funded by ECHO and MSB, has begun construction and is projected to be complete by the end of March 2022.

With the generous support of the Danish Emergency Management Agency (DEMA) and the Swedish Civil Contingencies Agency (MSB), IOM has upgraded the Pibor Humanitarian Hub with a solar power generation plant in Greater Pibor Administrative Area (GPAA). The Pibor hub was constructed in early 2021 and handed over to Plan International for operational management with funding support from SSHF. This hub is contributing to the improved delivery of life-saving humanitarian services to flood-affected populations in Jonglei. Since its inauguration in June 2021, the hub has been fully occupied, and the number of organizations using this accommodation and office facility has increased, given that there was no such dedicated facility available in the area before. These new humanitarian operational facilities are equipped with a solar energy generation system and designed to be environmentally friendly.

Logistics and Common Transport Services

Since 2011, IOM has managed the Common Transport System (CTS) on behalf of the Logistics Cluster. During this time, the project has significantly grown from delivering 2,000 MT of humanitarian cargo in 2011 to 18000 MT by the end of 2020, highlighting the increase in the use of road transport as the most cost-efficient mode of transportation access improves. The CTS project enables the most time-critical, life-saving frontline multi-cluster activities through a cost-effective and reliable logistics resources provision at Inter-Cluster Coordination Group (ICCG) prioritized counties, assisting at least 80 humanitarian organizations in South Sudan in delivering life-saving emergency items upon requests where they are most needed across the country, which includes in IPC4+ counties and IDP sites.

The IOM managed Common Transport Services (CTS) is a free for-user service that transports critical humanitarian supplies for humanitarian actors in close coordination with the Logistics Cluster in South Sudan. CTS serves as a critical link in the supply



IOM's warehouse in Bentiu © Shantosh Karki / IOM 2021

chain, enabling humanitarian assistance materials that arrive from regional and international suppliers to rapidly move onwards to partners located deep in the field to reach beneficiaries in remote and hard-to-reach locations. The CTS project ensures cargo is transported from warehouses to airstrip/riverside docks for onward transport to priority locations (in Bentiu, Bor, Juba, Malakal, Rumbek, and Wau) or directly to priority locations through the Beyond Responses.

Since 2018, with the commencement of the Beyond Response Missions in Unity, Upper Nile, Wau and Jonglei, the use of the CTS trucks shifted to encompass deliveries of relief items to medium



Trucks used by IOM Logistics team to transport the goods © IOM 2021

distance destinations. CTS represents a valuable asset for the Beyond Responses in all these logistics hubs, enabling partners to transport humanitarian supplies in the most efficient, secure, and reliable manner through a well-coordinated process to deep field locations).

This opportunity has allowed organizations to preposition large amounts of humanitarian goods throughout these areas before the arrival of the rainy season when roads become impassable. This common service, via the Beyond Responses, is indispensable in reducing reliance on costly air services – a transport mode that used to be the only option to reach many locations throughout much of South Sudan.

CTS ensures the timely delivery of humanitarian relief items across the country. CTS also allows for the full-time availability of 18 dedicated trucks to facilitate cargo movement for partner humanitarian organizations. These trucks are operated on a rotational basis to ensure that at least 16 trucks are on the road continuously seven days a week. The 18 trucks are located as follows: Bor (2 trucks), Bentiu (4 trucks), Malakal (3 trucks), Rumbek (3 trucks), Juba (3 trucks), Wau (3 trucks).

During the last quarter of 2021, IOM CTS transported 4,760 metric tons totalling 16,718 metric tons in 2021 of supplies from the main ports of dispatch to field operations via air, road, and river for 67 humanitarian organizations. Supplies were stored in log cluster warehouses in Juba, Rumbek, Bor, Wau, Bentiu, and Malakal, to enable partners working outside the Protection of Civilian (PoC) sites to respond faster.